# PRECEPTOR INFORMATIONAL SESSION-UB SPPS

May 5, 2022





### Agenda

- 1. Mission
- 2. IPPE
- 3. APPE
- 4. Student Absences
- 5. CORE Readiness/CEI
- 6. Site Visits
- 7. Q and A



### Mission, Vision and Values of the UB SPPS

#### **Our Mission**

To improve health through innovation and leadership in pharmacy education, clinical practice and research.

#### **Our Vision**

Excelling in pharmaceutical discovery to advance evidence-based practice and the development of leaders in pharmacy and the pharmaceutical sciences.

#### **Our Values**

Excellence and integrity in teaching, research, clinical practice and service.

Commitment to a learning environment that embraces diversity, inclusiveness, equity and respect.

Promoting and rewarding critical thinking and continuous quality improvement.

Productive engagement with our alumni, clinical and educational partners, and community.

#### Curricular Progression Document: What student pharmacists should know and be able to do (and when)

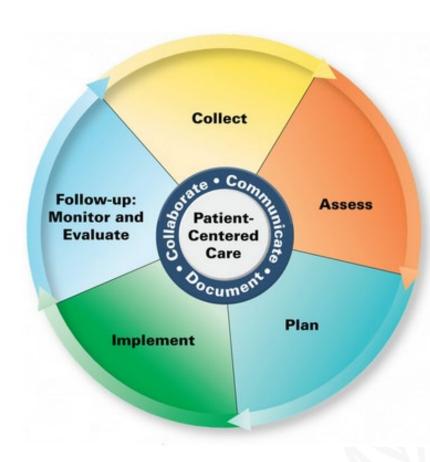
#### Example

Professional semester and year	KNOWLEDGE (What student pharmacists know)	SKILLS   EPA (What student pharmacists can do)			
P2 Fall	<ul> <li>PK/PD 1 – Prepare students to evaluate drug product information and publications regarding drug pharmacokinetics and biopharmaceutics and to utilize that knowledge in their professional practice.</li> <li>US Healthcare – an examination of U.S. health systems in which patient-centered and/or population-based care is provided.</li> <li>Pharmacotherapeutics – Topics include Cardiovascular, Renal, Endocrinology and Women's Health.</li> </ul>	<ul> <li>Pharmaceutical Care 2 – Focuses on counseling on a variety of devices for diabetes and contraception, taking a medication history, adherence counseling, MTM and the PPCP full care plan process.</li> <li>Compounding lab 1 – Focus on medication orders, labels, foundational compounding activities and materials handling.</li> <li>IPPE2 – Student-pharmacists in their second year will complete a minimum of 120 hours at a community pharmacy.</li> </ul>			

Full document available in CORE in Document Center.

VIEW Curricular Progression: What student pharmacists should know and be able to do (and when)

# IPPE





### IPPE

- P1: No IPPE rotations
- P2: 2 Community Rotations @ 60 hours each= 120 hours
- P3:
  - 1 Community @ 60 hours
  - 1 Community or Ambulatory Care @ 60 hours
  - 1 Institutional (hospital) rotation @ 75 hours
  - Total IPPE-3 hours = 195
- Total IPPE hours  $\geq$  315



### **IPPE** Activities

#### Appendix A – Suggested Rotation Activities

It is expected that the number and extent of activities will vary by preceptor, student, site and rotation type. However, we ask that all rotations at least provide some exposure (even if limited) to each of these major competency areas each rotation. Students should be given multiple opportunities at each activity in order to improve their skill, gain confidence, and meet your expectations.

	Program Outcome	Example Activities
LLS	Global Communication: Effective communication (verbal and non-verbal); uses clear and correct language; sensitive to surroundings.	Educate patients about self-care and medication self-administration including making recommendations regarding medications (prescription and OTC) and non-drug therapy alternatives • Provide appropriate OTC counseling/consulting.
N SKI	Patient Educator: Proactively perform patient- centered counseling and medication education using the most current and relevant information	<ul> <li>Perform self-care consults.</li> <li>Proactively perform patient-centered counseling and medication education using the most current and relevant information.</li> <li>Provide medication education on all new prescriptions</li> </ul>
UNICATIO	Communication Style: Adjusts communication style and techniques (e.g. motivational interviewing, coaching and counseling/education) in response to patient-specific needs and individual social determinants of health.	<ul> <li>Provide medication education on refills when appropriate</li> <li>Proactively perform patient-tailored counseling and medication education using the most current and relevant information.</li> </ul>
COMMI	Medical Notes: (e.g., MTM, SOAP, pharmacotherapy consult, pharmacokinetic note): Organized; no grammatical or spelling errors; includes all pertinent info; note follows logical sequence; thorough yet concise; avoids bias	

#### Full document available in Document Center in CORE

### IPPE Reflection – 2 Questions

- This will be Field Encounter (in CORE) that the student completes towards end of rotation and will be <u>confirmed</u> by the preceptor
- Students will be required to enter one per IPPE rotation.
- Once student submits reflection the preceptor will receive an email with a link that will take preceptor to actual reflection.
   Once the preceptor clicks the link in the email the preceptor will be able to read the reflection. Next, the preceptor will select a radio button (confirm, deny) and could provide optional comments.

What was the most valuable learning experience on this IPPE rotation? Why? (Maximum of 250 words):

How did this IPPE help you grow as a professional (Maximum of 250 words):

### **IPPE Reflection Form**

Encourage discussion between student and preceptor.

- 1. Student self-assessment skills, think about what did I learn?
- 2. Preceptor could deny and suggest student reflect on an important learning experience
- 3. Potential CQI for preceptor
- 4. Not a book! 250 words max

#### Student Comments:

What as the most valuable IPPEs expose students to common contemporary U.S. learning experience on practice models, including interprofessional practice this IPPE rotation? Why? involving shared patient care decision-making, professional (Maximum of 250 words): ethics and expected behaviors, and direct patient care activities. IPPEs are structured and sequenced to intentionally develop in students a clear understanding of what constitutes exemplary pharmacy practice in the U.S. prior to beginning APPE. How did this IPPE help you IPPEs expose students to common contemporary U.S. grow as a professional practice models, including interprofessional practice (Maximum of 250 involving shared patient care decision-making, professional words)?: ethics and expected behaviors, and direct patient care activities. IPPEs are structured and sequenced to intentionally develop in students a clear understanding of what constitutes exemplary pharmacy practice in the U.S. prior to beginning APPE. **Confirmation Information Confirmation:** Ocnfirm O Deny - Send back to student Your Comments: Enter confirmation or denial comments

### Longitudinal Feedback Form for IPPE and APPE

University at Buffalo School of Pharmacy and Pharmaceutical Sciences: P3 IPPE Longitudinal Professional Development Feedback Form

This form is designed to be formative (to encourage provision of feedback to students to help them develop over the course of IPPE). Students will carry this form with them and will provide it to each preceptor on day #1 of the IPPE rotation. This will inform the preceptor of the student's strength/weakness, by Entrustable Professional Activities (EPA), so as to guide the experience. At the conclusion of the IPPE, preceptors mark Needs Improvement (NI), Satisfactory Progress (SP), or Achieved (Ach) and help the student develop a plan to improve in pertinent areas – all EPA core statements do not need to be assessed during each IPPE.

EP/	A Domain	EPA Core Statement	IPPE – Institutional		IPPE – Outpatient #1			IPPE – Outpatient #2			
				SP	Ach	NI	SP	Ach	NI	SP	Ach
1	Patient Provider	Collect information to identify a patient's medication-									
		related problems and health-related needs.									
		Analyze information to determine the effects of									
		medication therapy, identify medication-related									
		problems, and prioritize health-related needs.									
		Establish patient-centered goals and create a care plan									
		for a patient in collaboration with the patient,									
		caregiver(s), and other health professionals that is									
		evidence-based and cost-effective.									
Implement a care plan in collabo		Implement a care plan in collaboration with the patient,									
	caregivers, and other health professionals.										
		Follow-up and monitor a care plan.									
2	Interprofessional	Collaborate as a member of an interprofessional team.									
	Team Member										
3	Population	Identify patients at risk for prevalent diseases in a									
	Health Promoter	population.									
		Minimize ADEs and medication errors									
		Maximize the appropriate use of medications in a									
		population.									
		Ensure that patients have been immunized against									
		vaccine-preventable diseases									
4	Information	Educate patients and professional colleagues regarding									
	Master	the appropriate use of medications.									
		Use evidence-based information to advance patient									
		care.									
5	Practice	Oversee the pharmacy operations for an assigned work									
	Manager	shift									



#### P3 Longitudinal Feedback: Pg. 2 of form

IPPE     Constructive Comments     Student CPD Plan (for future IPPE and/or APPE)       Institutional     Outpatient #1     Image: Comment is a comment in the comment is a comment is a comment in the comment in the comment is a comment in the comment in the comment is a comment in the comment in the comment is a comment in the comment in the comment in the comment is a comment in the comment in t				
Outpatient #1     Outpatient #2	IPPE	Constructive Comments	Student CPD Plan (for future IPPE and/or APPE)	
Outpatient #2     Image: Constraint of the second of the sec	Institutional			
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### **IPPE Grading**

All IPPE rotations will be graded as: Pass, Probationary Pass, Fail.

- Professionalism is graded on a 3-point scale
- Skills competency is graded on a 5-point scale

	P2 IPPE	P3 IPPE
Pass	<ul> <li>Professionalism: 2.0 – 3.0</li> <li>Skills: 1.5 – 5.0</li> </ul>	<ul> <li>Professionalism: 2.0 – 3.0</li> <li>Skills: 2.0 – 5.0</li> </ul>
Probationary Pass	<ul> <li>Professionalism: 1.8 – 1.9</li> <li>Skills: 1.3 – 1.5</li> </ul>	<ul> <li>Professionalism: 1.8 – 1.9</li> <li>Skills: 1.8 – 1.9</li> </ul>
Fail	<ul> <li>Professionalism: &lt; 1.8</li> <li>Skills: &lt; 1.3</li> </ul>	<ul> <li>Professionalism: &lt; 1.8</li> <li>Skills: &lt; 1.8</li> </ul>

Note: final grade determine by lowest score of professionalism or skills

#### **IPPE Student Responsibilities**

START	MIDPOINT	FINAL
Provide IPPE Longitudinal Feedback Form to Preceptor for review	<ul> <li>Student to complete Self-Evaluation of Professionalism and Skills</li> </ul>	Student to complete Self-Evaluation of     Professionalism and Skills
Hours Tracking (daily)	• Student to review Preceptor's Evaluation of their Professionalism and Skills Evaluation with Preceptor	• Student to review Preceptor's Evaluation of their Professionalism and Skills Evaluation with Preceptor
	Hours Tracking (daily)	Patient Characteristics and     Interprofessional Engagement
		IPPE Reflection (last week of rotation)
		Ensure total hours meets minimum requirements
		• Student to Review comments on IPPE Longitudinal Feedback Form and complete CPD section
		Evaluation of Preceptor and Site

**IPPE Preceptor Responsibilities** 

START	MIDPOINT	FINAL
<ul> <li>Preceptor to review IPPE Longitudinal Feedback Form to assess</li> </ul>	Review Student's Evaluation of     Professionalism and Skills	Evaluation of Professionalism and Skills
Strengths/Opportunities	<ul> <li>Complete Student's Evaluation of Professionalism and Skills and review with</li> </ul>	<ul> <li>Review Student's IPPE Reflection (last week)</li> </ul>
	Student	Verify hours
	<ul> <li>Confirm hours (daily/weekly)</li> </ul>	Complete IPPE Longitudinal Feedback     Form



## APPE



### **Rotation Types**

- Community pharmacy\* (160 hours)
- Ambulatory patient care\* (240 hours)
- Hospital/health system pharmacy\* (160 hours)
- Inpatient general medicine patient care\* (240 hours)
- Elective 1 direct patient care (240 hours)
- Elective 2 direct or non-direct patient care (240 hours)
- Elective 3 direct or non-direct patient care (160 hours)

\* Denotes a required rotation

### **APPE Overview**

APPE students are required to complete a total of 7 rotations (4 Core + 3 Electives)

The four CORE rotations that MUST be completed by all APPE students

#### PHM 843: Ambulatory Patient Care (6 weeks-240 hours)

An outpatient clinical rotation that provides the student with direct patient care activities focused on interprofessional patient management, chronic disease statement management and continuity of care. Depending on the actual site there may also be dispensing activities going on concurrently, however the main objective of this type of rotation is to provide medication therapy management and education for patients' chronic diseases.

#### PHM 844: Community Pharmacy (4 weeks-160 hours)

A community rotation provides the student with direct patient care activities including drug distribution and counseling activities. There may also be clinical activities going on concurrently, however the main objective of this type of rotation is to dispense medications in a safe and timely manner following all legal and regulatory requirements of the site/state. Practice management will also be emphasized.

### **APPE Overview**

#### PHM 845: Hospital Health Systems Pharmacy (4 weeks-160 hours)

A hospital health system rotation provides the student with direct patient care activities focusing on understanding how the right medication gets to the right patient at the right time. This usually includes exposure to the drug distribution system, IV admixture preparation, controlled substance management, inventory control, among others. The focus is on systemmanagement and continuous quality improvement.

#### PHM 846: Inpatient General Medicine (6 weeks-240 hours)

A general medicine rotation provides the student with direct patient care experience in the inpatient setting utilizing a rounding service. The student will manage a diverse patient population with a variety of common conditions seen in adult care patients. The student will also actively contribute as a member of an interprofessional healthcare team.

### **APPE Overview**

The three elective rotations are:

- PHM 847: Elective 1 Direct Patient Care (6 weeks-240 hours)
- PHM 848: Elective 2 Direct or Non-Direct Patient Care (6 weeks-240 hours)
- PHM 849: Elective 3 Direct or Non-Direct Patient Care (4 weeks-160 hours)

Elective APPEs are meant to allow students to explore areas of potential practice interest. This may include practice, research, or other areas of interest for pharmacy students. An elective may include a repeat of <u>any</u> CORE rotation.

Total APPE hour requirement = minimum of 1440 hours

#### Sample of Community Essential Elements

### APPE Activities based on AACP Essential Elements Documents

- 1. Base activities on students' knowledge/skills and your site protocols.
- 2. Give student multiple attempts to achieve excellence.
- 3. Example Learning Activities provide consistency across experiences so all students taking the same core rotation receive similar experiences.

Element	Example Learning Objectives or Activities*	Comments
Pharmacist Patient Care (PPC) PPC 1. Efficiently and appropriately optimize patient-specific outcomes using the Pharmacist Patient Care Process (PPCP) in the community pharmacy setting, including collaboration with other healthcare professionals.	<ul> <li>Collect patient information and interpret it based on results of monitoring parameters to support improved patient outcomes</li> <li>Perform disease state management services</li> <li>Conduct formal MTM process</li> <li>Assess and resolve problems identified as part of prospective or retrospective drug utilization review.</li> <li>Make recommendations and/or modify care plans to address patient specific needs</li> <li>When possible, initiate/change drug therapy to address patient specific needs</li> <li>Perform CMR when appropriate and make recommendations/changes accordingly</li> <li>Prepare and deliver a patient case presentation</li> </ul>	Preferred that this competency included Disease State Management (DSM) AND/OR Medication Therapy Management (MTM) so that this experience is an advanced community experience as opposed to the introductory community experience. We have split out disease state management (DSM) from MTM, because in reality it is a different process. DSM refers to collaborative practice, which varies site-to-site and state-to-state, where as MTM is a specific reimbursed service/process. Recognizing that MTM is delivered in many ways and may vary with plans, we did not specify "Perform a CMR" as the competency itself but provided some flexibility in demonstrating this competency.

Essential Elements Document are Available in CORE in Training/Benefits<sup>21</sup>

#### **APPE Student Responsibilities**

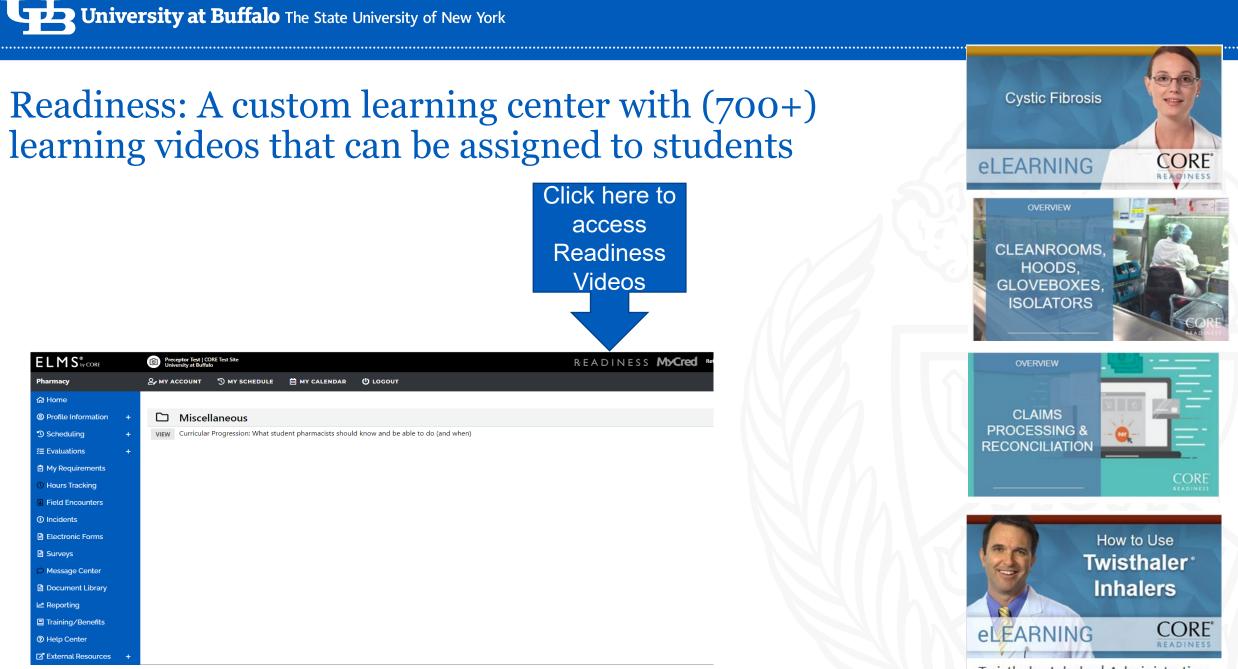
START	MIDPOINT	FINAL
Provide APPE Longitudinal Feedback     Form to Preceptor for review	<ul> <li>Student to complete Self-Evaluation of Professionalism and Skills</li> </ul>	Student to complete Self-Evaluation of     Professionalism and Skills
Hours Tracking (daily)	• Student to review Preceptor's Evaluation of their Professionalism and Skills Evaluation with Preceptor	• Student to review Preceptor's Evaluation of their Professionalism and Skills Evaluation with Preceptor
	Hours Tracking (daily)	Patient Characteristics and Interprofessional Engagement
		Hours Tracking (daily)
		• Student to Review comments on APPE Longitudinal Feedback Form and complete CPD section
		Evaluation of Preceptor and Site

APPE Preceptor Responsibilities

START	MIDPOINT	FINAL
Preceptor to review APPE Longitudinal Feedback Form to assess	<ul> <li>Review Student's Evaluation of Professionalism and Skills</li> </ul>	Evaluation of Professionalism and Skills
Strengths/Opportunities	Complete Student's Evaluation of	Verify all student hours
	Professionalism and Skills and review with Student	Complete APPE Longitudinal Feedback     Form and return to Student
	Verify student hours (daily/weekly)	

### **Student Absences**

- Student pharmacist must make up all missed hours. Missed hours may be made up on site or via remote experiences/homework approved by the preceptor.
- All student pharmacists must complete the minimum number of required IPPE/APPE hours for each rotation, whether or not there is a holiday, excused absence or unexcused absence.
- The student pharmacist must inform the preceptor of their intent to use <u>planned excused absences</u> on the first day of the rotation.
- Student pharmacists may have excused absences for the ACCP Meeting (up to 16 hours), ASHP Residency Showcase (up to 24 hours) <u>or</u> the APhA Annual Meeting and Exposition (up to 24 hours). All missed hours must be made up.
- A student pharmacist who applied for a residency but does not know if they have been accepted to a residency may have an excused absence for Phase I (8 hours) and/or II (8 hours) Match Results day. <u>All missed hours</u> <u>must be made up</u>.
- All University Holidays can be considered excused absences after consultation with the preceptor regarding the site's hours of operation. <u>All missed hours must be made up</u>.

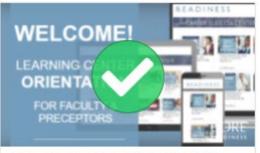


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### **CORE Readiness**

• Learning modules can be assigned by preceptor and completion tracked



WELCOME! eLearning Center Platform Orientation (for Faculty & Preceptors)



PreceptorReadiness | A Preceptor Training Program

by coreREADINESS



• The link to access a list suggesting video learning modules for specific APPE rotations can be found in CORE under Training/Benefits

### CEImpact

ELMS <sup>®</sup> by CORE	Preceptor Test   CORE Test Site University at Buffalo	R E A D I N E S
Pharmacy	≗ my account <sup>1</sup> my schedule	
යි Home		
Profile Information +	🗅 Miscellaneous	
Scheduling +	VIEW Curricular Progression: What student pharmacists should know and be able to do (and when)	
Æ Evaluations +	1. External Resources	
🖻 My Requirements	2. CEImpact	
() Hours Tracking	3. Register	
Field Encounters	A. Preceptor CE	
① Incidents	5. Students can also participate in CE	
Electronic Forms		
Surveys	6. Majority are at no cost to preceptors	
Ø Message Center	or students	
Document Library	7. Live journal club 2 <sup>nd</sup> Wednesday of	
년 Reporting	Month @ 1PM EST (journal clubs are	9
Training/Benefits	recorded so can be viewed later)	
⑦ Help Center		
⊠ External Resources ×		
CEImpact	_	

### **CEImpact Sample Offerings**

Title	Release Date	Course Type	Role	ACPE Topic	Duration	CE	Cost
First in Class? Rivaroxaban vs Apixaban	5/11/22	Live	Pharmacist	01 Drug Therapy	lhr	~	NO COST
Tirzepatide: The Next Diabetes Treatment?	4/13/22	Live	Pharmacist	01 Drug Therapy	lhr	~	NO COST
Precept2Practice: Precepting the Whole Student	3/23/22	Podcast	Pharmacist		30min	~	NO COST
Precept2Practice: Failure to Fail	3/23/22	Podcast	Pharmacist	04 General Pharmacy	30min	~	NO COST
Precept2Practice: Developing a Philosophy of Failure	3/23/22	Podcast	Pharmacist	04 General Pharmacy	30min	~	NO COST
Statin-Related Side Effects: No Pain, No GainNocebo?	3/9/22	On-Demand	Pharmacist	01 Drug Therapy	lhr	~	NO COST
Treating Restless Leg Syndrome with Ferric Carboxymaltose	2/9/22	On-Demand	Pharmacist		lhr	~	NO COST
Tools to Facilitate Student Success with Your Learning Experience	2/7/22	On-Demand	Pharmacist	04 General Pharmacy	lhr	~	NO COST

### Additional Questions on the IPPE and APPE Evaluation Form

- Midpoint Questions
  - The student reviewed with you the Longitudinal Professional Development Feedback Form at the BEGINNING of the rotation. YES NO
  - Overall, in your assessment, the student is on-track to pass the rotation. YES NO
- Final Questions
  - The student reviewed with you the Longitudinal Professional Development Feedback
     Form at the END of the rotation. YES NO
  - Overall in your assessment, the student should pass this rotation. YES NO

### Site Visits

- ACPE requirement for QA program
- Can be done remotely

#### UB SPPS Site Visit Questions-Not all questions are applicable to every site

#### ALL PRECEPTORS/ROTATIONS

How do you support students achieving the learning objectives for the rotation?

What learning resources do students have access to at your site?

What resources do you have to ensure students receive oversight, professional guidance, and performance feedback?

#### PATIENT ORIENTED SITES

How do you provide a practice environment that nurtures and supports professional interaction between students, prescribers, pharmacists, patients, and their care givers?

Does your site have a patient population that exhibits diversity in ethnic and/or socioeconomic culture, medical conditions, gender, and age?

What contemporary services do you provide for individual and group patient care? Such as MTM?

How do you provide a commitment to health promotion, disease prevention, and patient safety, as reflected by the services provided (e.g., provision of health screening, tobacco cessation counseling, immunizations) and/or products made available (e.g., not stocking cigarettes and other tobacco products)?

#### SITE DETAIL QUESTIONS

What equipment and technology do you use that reflects contemporary practice/research and will support student education for your duties? Please describe?

#### HOW CAN THE SCHOOL BETTER SUPPORT PRECEPTOR?

How can the school assist you in training pharmacy students?

### Thank You: Preceptor Advisory Group

Tim Vink	Ken Sternfeld
Ken Kellick	Greg Alston
Michael Burns	Joseph Navarra
Jill Pogodzinski	Steve Giroux
Mark Sinnet	Alyssa Tutino
Matt Hamed	Jamie Keller
Barry Martin	Todd Martino
Cynthia Lackie	

#### Thank you for your support of our students! The Office of Experiential Education

**Sara Frontera** Coordinator, Introductory Pharmacy Practice Experience Program (IPPE)

Nicole Paolini Albanese, PharmD, CDCES, BCACP Assistant Director, Office of Experiential Education **Kris A. Jordan, A.A.S.** Co-coordinator, Advanced Pharmacy Practice Experience Program (APPE)

**Richard F. O'Brocta, PharmD** Director, Office of Experiential Education

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# Questions?

